

# Privacy Policy

**Olvera's Cake Gallery**  
Hemet, California

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## 1. Introduction

Olvera's Cake Gallery ("we," "our," or "us") respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you:

- Visit our website
- Place orders online
- Interact with us through third-party platforms (e.g., DoorDash, Uber Eats)
- Communicate with us via phone, email, or in person

By using our services, you agree to this Privacy Policy.

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## 2. Information We Collect

We may collect the following categories of personal information:

### A. Identifiers

- Name
- Email address
- Phone number
- Billing and delivery address

### B. Payment Information

- Payment details (processed securely through third-party processors; we do not store full payment data)

### C. Commercial Information

- Order history
- Products purchased
- Preferences and special instructions

#### **D. Internet Activity**

- Website usage data (IP address, browser type, pages visited)
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### **3. How We Use Your Information**

We use your information to:

- Process and fulfill orders
  - Communicate regarding orders and customer service
  - Improve our products and services
  - Prevent fraud and protect our business
  - Comply with legal obligations
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### **4. Sharing of Information**

We do **not sell personal information**.

We may share your information with:

#### **A. Service Providers**

- Payment processors
- Website hosting providers
- Delivery partners (if applicable)

#### **B. Third-Party Platforms**

If you place an order through platforms such as DoorDash or Uber Eats:

- Your information is subject to their privacy policies
- We only receive limited information necessary to fulfill your order

#### **C. Legal Requirements**

We may disclose information if required by law or to:

- Protect our rights and property
  - Prevent fraud or abuse
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## 5. Your Rights Under the California Consumer Privacy Act (CCPA)

If you are a California resident, you have the right to:

- **Request disclosure** of the personal information we collect and how it is used
- **Request deletion** of your personal information (subject to legal exceptions)
- **Request correction** of inaccurate information
- **Opt-out of sale of personal information** (we do not sell your data)
- **Non-discrimination** for exercising your rights

To exercise your rights, contact us at:

[Email Address] | [Phone Number]

We may verify your identity before processing requests.

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## 6. Data Retention

We retain personal information only as long as necessary to:

- Fulfill orders
  - Comply with legal and tax obligations
  - Resolve disputes and enforce agreements
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## 7. Data Security Disclaimer

We implement reasonable security measures to protect your information. However:

- No method of transmission over the internet is 100% secure
  - We **do not guarantee absolute security**
  - You provide information at your own risk
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## 8. Third-Party Links & Services

Our website or services may include links to third-party platforms.

We are **not responsible for the privacy practices or content** of third-party services, including:

- DoorDash
- Uber Eats
- Payment processors

Use of those platforms is at your own risk and subject to their policies.

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## 9. Children's Privacy

Our services are not directed to individuals under the age of 13.

We do not knowingly collect personal information from children. If we become aware of such data, we will delete it.

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## 10. Limitation of Liability

To the fullest extent permitted by law:

- We are not liable for unauthorized access, data breaches, or loss of personal information beyond our reasonable control
  - We are not responsible for actions of third-party providers
  - Your use of our services and submission of information is at your own risk
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## 11. Updates to This Policy

We may update this Privacy Policy at any time.

Changes will be posted with a revised "Effective Date." Continued use of our services constitutes acceptance of any updates.

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## 12. Contact Information

For questions or privacy requests, contact:

**Olvera's Cake Gallery**

**3361 W Florida Ave, Hemet, CA 92545**

951-929-7393

Oliverascakegallery1@gmail.com

[www.oliverascakegallery.com](http://www.oliverascakegallery.com)]

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"By using this website, you agree to our Privacy Policy."