

## Policies

### 1. **Colors:**

Customers are encouraged to bring a sample of their desired color. Please note that while we strive for accuracy, exact color matching cannot be guaranteed.

### 2. **Buttercream Cakes:**

We are not liable for any cracks or imperfections caused by changes in temperature after the cake leaves our care.

### 3. **Wedding Cakes:**

- A 50% non-refundable deposit is required at the time of order placement.
- Full payment and any final changes must be completed no later than one month before the scheduled pick-up or delivery date.
- Orders canceled more than one month before the pick-up or delivery date will receive a 50% refund of the total order amount.
- No refunds will be issued for cancellations made less than one month prior to the pick-up or delivery date.

### 4. **Other Cakes:**

- Any changes to orders must be made at least two weeks before the pick-up date.
- No refunds will be issued for cancellations of non-wedding cakes.

### 5. **Credit Card Payments:**

- A 20% cancellation fee will apply to all canceled orders paid with a credit card.

By placing an order, customers acknowledge and agree to these policies. Thank you for your understanding and cooperation.